
A GUIDE TO ADR LINKS

ARRANGED BY

DEBORAH S. LAUFER, ESQ.
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National Institutes of Health ADR <ul style="list-style-type: none">• Center for Alternative Dispute Resolution http://www.nih.gov/od/ors/od/cadr.htm• Center for Cooperative Resolution http://www4.od.nih.gov/ccr/• Peer Resolution Panels http://www4.od.nih.gov/ccr/menu.html	Office of Special Counsel Mediation Program http://www.osc.gov/adr.htm
National Oceanic and Atmospheric Administration (NOAA) Department of Commerce, Alternative Dispute Resolution http://www.adr.noaa.gov/	US District Court for the District of Columbia, ADR Program http://www.dcd.uscourts.gov/mediation.html
	US District Court for the District of Utah, ADR Program http://www.utd.uscourts.gov/documents/adrpage.html
	United States Institute of Peace Reports http://www.usip.org/pubs/reports.html

FEDERAL DOCUMENTATION

Administrative Dispute Resolution Act, 5 USC § 571 *et seq.*

<http://www4.law.cornell.edu/uscode/5/571.html>

http://www.dol.gov/dol/oasam/public/regulations/compliance/adr_law.htm

<http://www.usdoj.gov/adr/pdf/adra.pdf>

Attorney General Order: "Promoting the Broader Appropriate Use of Alternative Dispute Resolution Techniques"

(OBD 1160.1, April 6, 1995)

<http://www.usdoj.gov/crt/adr/agorder.html>

Defense Logistics Agency, Department of Defense

DLA Acquisition Directive: Alternative Dispute Resolution, Final

Rule. [66 FedReg 27474](http://www.gpo.gov/fdsys/pkg/2001-05-17/um/2001-27474/html/2001-27474.html) (May 17, 2001)

Department of Agriculture

Alternative Dispute Resolution Policy

<http://www.usda.gov/ocio/directives/SM/SM4710-001.htm>

Department of Housing and Urban Development

Equal Employment Opportunity; Updating of EEO Policies and Procedures (Final Rule) [66 FedReg 20563](http://www.gpo.gov/fdsys/pkg/2001-04-23/um/2001-20563/html/2001-20563.html) (April 23, 2001)

Department of Transportation. Interim Statement of Policy on Alternative Dispute Resolution.

[65 FedReg 69121](http://www.gpo.gov/fdsys/pkg/2000-11-15/um/2000-69121/html/2000-69121.html) (November 15, 2000)

Environmental Protection Agency

Final Policy on Alternative Dispute Resolution

[65 FedReg 81858](http://www.gpo.gov/fdsys/pkg/2000-12-27/um/2000-81858/html/2000-81858.html) (December 27, 2000)

Executive Order Executive Order 13217 of June 18, 2001

Community-Based Alternatives for Individuals with Disabilities

[66 FedReg 33155](http://www.gpo.gov/fdsys/pkg/2001-06-21/um/2001-33155/html/2001-33155.html) (June 21, 2001)

Federal Aviation Administration

Final Guidance for the Use of Binding Arbitration Under the Administrative Dispute Resolution Act of 1996

[66 FedReg 52475](http://www.gpo.gov/fdsys/pkg/2001-10-15/um/2001-52475/html/2001-52475.html) (October 15, 2001)

Federal Deposit Insurance Corporation

Final Statement of Policy Regarding Binding Arbitration

[66 FedReg 18632](http://www.gpo.gov/fdsys/pkg/2001-04-10/um/2001-18632/html/2001-18632.html) (April 10, 2001)

Federal Maritime Commission

Alternative Dispute Resolution, Final Rule

[66 FedReg 43511](http://www.gpo.gov/fdsys/pkg/2001-08-20/um/2001-43511/html/2001-43511.html) (August 20, 2001)

Foreign Relations. 22 USC Chapter IX --Foreign Service

Grievance Board Regulations.

[http://cfr.law.cornell.edu/cfr/cfr.php?title=22&type=chapter&value=9](http://www.gpo.gov/fdsys/pkg/2001-08-20/um/2001-43511/html/2001-43511.html)

Foreign Relations. 22 USC Chapter XIV -- Foreign Service Labor Relations Board; Federal Labor Relations Authority; General Counsel Of The Federal Labor Relations Authority; And The Foreign Service Impasse Disputes Panel
<http://cfr.law.cornell.edu/cfr/cfr.php?title=22&type=chapter&value=14>

Department of Justice/Federal Alternative Dispute Resolution Council; Confidentiality in Federal Alternative Dispute Resolution Programs; Evaluation of Federal Alternative Dispute Resolution Programs; [65 FedReg 59200 \(October 4, 2000\)](#)

National Park Service, Department of the Interior Concession Contracts (optional use of binding arbitration under ADRA) [66 FedReg 35082 \(July 3, 2001\)](#)

Negotiated Rulemaking Act, 5 USC § 561 et seq.
<http://www.nara.gov/fedreg/legal/nra/561.html>
<http://www.epa.gov/adr/regnegact.pdf>

Nuclear Regulatory Commission. Enforcement Program and Alternative Dispute Resolution (Request for Comments)
[66 FedReg 64890 \(December 14, 2001\)](#)

Pension Benefit Guaranty Corporation. Use of Alternative Dispute Resolution. [64 FedReg 17696 \(April 12, 1999\)](#)

Small Business Administration. Notice of Alternative Dispute Resolution Policy. [64 FedReg 27843 \(May 21, 1999\)](#)

INTERNATIONAL RESOURCES

ADR Center (Italy)
<http://www.adrcenter.com/>

African Journal on Conflict Resolution
<http://www.accord.org.za/publications/12/foreword.htm>

Alternative Information Center (Israel)
<http://www.alternativenews.org/>

American Review of International Arbitration
<http://www.jurispub.com/books/rev.htm>

Arbitration Court to the Economic Chamber of the Czech Republic <http://www.arbcourt.cz/>

Arbitration Foundation of South Africa
<http://www.arbitration.co.za/index.html>

Arbitration and Mediation Institute of Canada, Inc.
<http://www.amic.org/>

Australian Law Reform Commission
Alternative or assisted dispute resolution
<http://www.austlii.edu.au/au/other/alrc/publications/bp/2/alternative.html>

Australian National Alternative Dispute Resolution Advisory Council (NADRAC)
<http://law.gov.au/aghome/advisory/nadrac/nadrac.htm>

Bar Ilan University (Israel)
Program on Conflict Resolution
<http://faculty.biu.ac.il/~steing/conflict/conflict.html>

Belgian Centre for Arbitration and Mediation
<http://www.cepina.be/>

Berghof Research Center for Constructive Conflict Management
<http://www.berghof-center.org/english.htm>

Cairo Regional Centre for International Commercial Arbitration (CRCICA) (Egypt) <http://www.crcica.org.eg/crcica98.htm>

CAMPECAM – cámara peruana de conciliación arbitraje y mediación (Peru's ADR site) <http://www.campecam.cjb.net/>

Canada Contract Claims Resolution Board
<http://www.pwgsc.gc.ca/ccrb/>

Canadian Forum on Dispute Resolution
Department of Justice, Canada
"Charting the Course"
<http://canada.justice.gc.ca/en/ps/drs/cc/forum1.html>

Canadian Foundation for Dispute Resolution
<http://www.cfdr.org/>

Carnegie Commission on Preventing Deadly Conflict
<http://www.ccpdc.org/>

Centre for Conflict Resolution (Cape Town, South Africa)
<http://ccrweb.ccr.uct.ac.za/>

Centre for Peace and Development (Cambodia)
Comodia Development Resource Institute
<http://www.cdri.org.kh/cccrc.htm>

Centre for the Study of Conflict (Northern Ireland)
<http://cain.ulst.ac.uk/csc/>

Centro de Arbitraje de Mexico
<http://www.camex.com.mx/english/eindex.html>

Guide to Recommended ADR Links ~ Deborah S. Laufer

Chartered Institute of Arbitrators (UK) http://www.arbitrators.org/	International Fellowship of Reconciliation http://www.ifor.org/
Commission for Local Administration in England (The Local Government Ombudsman), Devising a Complaints System—Guidance on Good Practice, 1992 http://www.open.gov.uk/lgo/guidance.htm	International Ombudsman Institute http://www.law.ualberta.ca/centres/loi/index.htm
Conciliation Resources (UK) http://www.c-r.org/	International Journal of Conflict Management http://members.aol.com/mgt2000/ijcm.htm/
Court of Arbitration for Sport http://www.tas-cas.org/default.htm	Japan Commercial Arbitration Association http://www.jcaa.or.jp/e/index-e.html
Danish Institute of Arbitration (Denmark) http://www.denarbitra.dk/	Law Engaged in ADR (LEADR) (Australia) http://www.leadr.com.au/
European Centre for Common Ground (see also Search for Common Ground) http://www.sfcg.org/eccg.htm	London Court of International Arbitration http://www.lcia-arbitration.com/town/square/xvc24/
Hong Kong International Arbitration Court http://www.hkiac.org/	The Mediation Center, Neve-Zedek (aka The Alternative Dispute Resolution Center) (Israel) http://gishur.com/english.shtml
Initiative on Conflict Resolution and Ethnicity (INCORE) (Northern Ireland) http://www.incore.ulst.ac.uk/	National Alternative Dispute Resolution Advisory Council (Australia) http://nadrac.gov.au/aghome/advisory/nadrac/nadrac.htm
Institute for International Mediation and Conflict Resolution http://www.iimcr.org/default.asp	National Round Table on the Environment and the Economy (Canada) http://www.nrtee-trnee.ca/
Institute for Multi-Track Diplomacy http://www.imtd.org/	Permanent Court of Arbitration http://www.pca-cpa.org/
Institute of Arbitrators and Mediators (Australia) http://www.iama.org.au/	Responding to Conflict: Skills and Strategies for Peace (UK) http://www.respond.org/
International ADR http://www.internationaladr.com/	United Nations Treaty Collection http://untreaty.un.org/
International Association of Mediators and Arbitrators http://www.e-iama.com/	US-Mexico Conflict Resolution Center http://crc.nmsu.edu/
International Association for Public Participation http://www.iap2.org/	Venice Court of National and International Arbitration (Italy) http://www.venca.it/
International Centre for Settlement of Investment Disputes http://www.worldbank.org/icsid/index.html	WeCanSettle (United Kingdom) https://www.wecansettle.com/pages/
International Court of Arbitration International Dispute Resolution Services hosted by the International Chamber of Commerce http://www.iccwbo.org/court/english/intro_court/introduction.asp	Westminster LLM or MA or PGDip in Dispute Prevention and Resolution (within the Law School) (London) http://www.wmin.ac.uk/law/madisprs.html
International Commercial Arbitration: Resources in Print and Electronic Format, University of Chicago Law School, D'Angelo Law Library http://www.lib.uchicago.edu/~llou/intlarb.html	World Intellectual Property Organization Arbitration and Mediation Center http://arbiter.wipo.int/
	The WWW Virtual Library: International Affairs Resources by Wayne A. Selcher, Department of Political Science, Elizabethtown College. http://www.etown.edu/vl/

JOB LISTINGS AND OPENINGS

IRRA Position Announcement Board
<http://www.irra.uiuc.edu/Job%20Board/Position%20Announcement%20Board.htm>

PACS - Restorative Justice, Mediation and Peacebuilding Jobs Page
<http://www.fresno.edu/pacs/rjobs.shtml>

JOURNALS, NEWSLETTERS, PUBLISHERS, LISTSERVS

ADR Currents (American Arbitration Association)
http://www.adr.org/publications/currents/adr_currents.html

ADRonline Monthly
Center for Information Technology and Dispute Resolution
<http://www.ombuds.org/center/adronline.html>

African Journal on Conflict Resolution
<http://www.accord.org.za/publications/j2/foreword.htm>

American Review of International Arbitration
<http://www.jurispub.com/books/rev.htm>

Arbitration International Journal
Kluwer Academic Publishers
<http://www.wkap.nl/jrnltoc.htm/0957-0411>

Atrium Society Bookstore
<http://www.atriumsoc.org/Bookstore/bookstor.html>

Cardozo Online Journal of Conflict Resolution (COJCR)
<http://www.cardozo.yu.edu/cojcr/index.html>

Cardozo Online Journal of Conflict Resolution (COJCR)
Free Email Notification of all new postings and upcoming events
http://www.cardozo.yu.edu/cojcr/final_site/contact_us.htm

Center for Peacemaking and Conflict Studies (PACS) Bookshop,
<http://www.fresno.edu/pacs/bookshop.shtml>

Collective Bargaining Network ListServ
Industrial Relations Research Association
<http://www.irra.uiuc.edu/Listserv/CBN/listserv.htm>

Conflict Management E-Newsletter
John Ford and Associates
<http://www.mediate.com/johnford>

Conflict Management in Higher Education Report
<http://www.culma.wayne.edu/CMHER/Newsletter.html>

Conflict Resolution Journal
School of International and Public Affairs
Columbia University, <http://www.crjournal.org/>

Conflict Resolution Newsletter by Mediate.Com
<http://www.mediate.com>

CRInfo Newsletter
http://www.crinfo.org/v2_news_disc_signup.cfm

Dewey Publications
<http://www.deweypub.com/>

Dispute Resolution Journal
American Arbitration Association
<http://www.adr.org/publications/drj/drj.html>

Grynbaum's Mediation Update: An ADR Newsletter for the Construction Industry (published by MRI, LLC)
To receive by e-mail contact Joseph Grynbaum
MENDEL7@att.net

Harvard Negotiation Law Review
Harvard Program on Negotiation
<http://www.pon.harvard.edu/publ/hnlr/index.html>

Human Resources Network ListServ
Industrial Relations Research Association
<http://www.irra.uiuc.edu/Listserv/HRN/listserv.htm>

International Journal of Conflict Management
<http://members.aol.com/mgt2000/ijcm.htm/>

International Journal of Humanities and Peace
<http://members.tripod.com/~Tetworld/ijhp1.html>

International Journal of World Peace
<http://www.pwpa.org/IJWP/index.html>

International Negotiation: A Journal of Theory and Practice
<http://www.business.carleton.ca/interneg/reference/journals/in/>

Jossey Bass
<http://www.josseybass.com/>

Journal of Mediation, Conciliation and Conflict Resolution
Martin Institute, University of Idaho
http://peace.martin.uidaho.edu/conflict_journal/conflict.html

Mediation On-Line
A Newsletter from ADR Resources
subscribe at <http://adrr.com/>

The Mediator
Institute for Environmental Negotiation, University of Virginia
<http://www.virginia.edu/~envneg/mediator.html>

Negotiation Journal, Harvard Program on Negotiation
<http://www.pon.harvard.edu/publ/negojnl/index.html>

Network Bookstore
<http://www.nicr.ca/main.asp?page=3>

The New Century (formerly Revolutionary Newsletter)
<http://www.resolutionworks.org/signup.htm>

Ohio State Journal on Dispute Resolution
<http://www.law.ohio-state.edu/JDR/JDRHOME.htm>

Online Dispute Resolution News
<http://www.odrnews.com/>

Online Journal of Peace and Conflict Resolution
Tabula Rasa Institute
<http://www.trinstitute.org/ojpcr/>

Peace and Conflict Studies (online journal) Published by the Network of Peace and Conflict Studies, sponsored by George Mason University. <http://www.gmu.edu/academic/pcs/>

Perspectives on Work
Industrial Relations Research Association, University of Illinois Press, <http://www.press.uillinois.edu/journals/pow.html>

Punch List: Construction Dispute Avoidance and Resolution
http://www.adr.org/publications/punch/punch_list.html

Recent Developments in Dispute Resolution
(electronic distribution) Willamette Law Online
<http://www.willamette.edu/law/wlo/dis-res/>

Research in Social Movements, Conflicts and Change
<http://www.personal.kent.edu/~pcoy/>

Resolution Bookshop
<http://www.resolutionbookshop.com/homepage.stm>

SPIDR Publications
<http://www.spidr.org/pubs.htm>

Syracuse University Press
Syracuse Studies in Peace and Conflict Resolution
http://sumweb.syr.edu/su_press/seriestitlelisting/peacebooks.htm

Willamette Journal of International Law and Dispute Resolution
<http://www.willamette.edu/wucl/wjildr/>

World Arbitration and Mediation Report
http://www.adr.org/publications/punch/punch_list.html

World Arbitration Reporter
<http://www.jurispub.com/books/war.htm>

NATIONAL ORGANIZATIONS

The Academy of Family Mediators
<http://www.igc.apc.org/afm>

Alliance for Education in Dispute Resolution
Administered by Cornell Institute on Conflict Resolution
at the School for Industrial and Labor Relations
<http://www.ilr.cornell.edu/alliance/default.htm>

American Arbitration Association
<http://www.adr.org/>

American Bar Association & University of Washington Center for Law, Commerce and Technology

ABA E-Commerce and ADR Task Force
<http://www.law.washington.edu/ABA-eADR/home.html>

American Bar Association Section of Dispute Resolution
<http://www.abanet.org/dispute/home.html>

American College of Civil Trial Mediators
<http://www.acctm.org/>

Association for Conflict Resolution (ARC) (formerly SPIDR)
<http://acresolution.org>

Association of Family, Court and Community Professionals
<http://www.afccnet.org/>

Better Business Bureau, Dispute Resolution Program
<http://www.adr.bbb.org/>
<http://www.bbb.org/complaints/index.html>
<http://www.bbb.org/complaints/aboutResolution.asp>

Commercial Dispute Resolution Center
<http://www.netside.net/cdrca/>

CPR Institute for Dispute Resolution
<http://www.cpradr.org/>
<lawmemo.com/arb/>

National Association of Securities Dealers
NASD Dispute Resolution
<http://www.nasdadr.com/>

National Association for Community Mediation
<http://www.nafcm.org>

National Center for State Courts
Alternative Dispute Resolution
<http://www.ncsc.dni.us/KMO/Topics/ADR/ADRsummary.htm>

National Conference of Commissioners on Uniform State Laws
<http://www.nccusl.org/nccusl/default.asp>

International Academy of Mediators
<http://www.iamed.org/>

Mosten Mediation Centers (GSA schedule)
<http://www.mostenmediation.com/>

National Academy of Arbitrators
<http://www.igc.apc.org/haarb/index.html>

National Arbitration Center (coming June 2001)
<http://www.>

National Institute for Dispute Resolution
<http://www.continet.com/nidr/index.html>

National Long Term Care Ombudsman Resource Center
<http://www.ltombudsman.org/>
<http://aoa.gov/ltombudsman/default.htm>

Search for Common Ground
<http://www.sfcg.org/>

The Ombudsman Association (TOA)
<http://www.ombuds-toa.org>

US Ombudsman Office (USOA)
<http://www.usombudsman.org/>

ONLINE DISPUTE RESOLUTION (ODR)

123Settle (blind bidding process)
<http://123settle.com/>

ADRonline Monthly
Center for Information Technology and Dispute Resolution
<http://www.ombuds.org/center/adronline.html>

American Bar Association Task Force on E-commerce & Alternative Dispute Resolution: Draft Preliminary Report & Concept Paper (May 2001)
<http://www.abanet.org/dispute/ABAODR.doc>

Better Business Bureau Online
<http://www.bbbonline.org/>

Center for Information Technology and Dispute Resolution
<http://www.ombuds.org/center/default.htm>

Chartered Institute of Arbitrators, Dispute Resolution Services
<http://www.arbitrators.org/DRS/Index.htm>

ClaimResolver
<http://www.claimresolver.com/ecAbout.nsf/mainpage?OpenPage>

Claim Room (The)
<http://www.theclaimroom.com/index2.html>

ClickNsettle
<http://www.clicknsettle.com/index1.cfm?CFID=92087&CFTOKEN=3790293>

CyberSettle
<http://www.cybersettle.com/>

Electronic Consumer Dispute Resolution (ECODIR)
<http://www.fundp.ac.be/recherche/projets/fr/00299002.html>

Electronic Dispute Resolution by Henry H. Perritt, Jr.
(NCAIR Conference Presentation, May 22, 1996)
<http://www.mediate.com/articles/perritt.cfm>

ICourthouse
<http://www.i-courthouse.com/main.taf?&redir=0>

IntelliCourt
<http://www.intellicourt.com/>

Iris Mediation (French)
<http://www.iris.sgdg.org/mediation/>

Mediation Arbitration Resolution Services (MARS)
<http://www.resolvemydispute.com/>

Online Dispute Resolution News
<http://www.odrnews.com/>

Online Ombuds Office
<http://www.ombuds.org/center/default.htm>

Online Resolution
<http://www.onlineresolution.com/index-om.cfm>

Resolution Forum, Inc.
<http://www.resolutionforum.org/>

Resolve It Now (blind bidding process)
<http://www.resolveitnow.com/>

SettlementOnline (blind bidding process)
<http://www.settlementonline.com/>

SettleOnline (blind bidding process)
<http://www.settleonline.com/>

SettleSmart (blind bidding process)
<http://www.settlesmart.com/>

Square Trade, Online Dispute Resolution
<http://www.squaretrade.com/cnt/jsp/index.jsp>

Uniform Domain Name Dispute Resolution Policy Legal Information Site <http://www.udrplaw.net/>

Virtual Magistrate
<http://www.vmag.org/>

WebMediate
<http://www.webmediate.com/>

WeCanSettle (United Kingdom)
<https://www.wecansettle.com/pages/>

Word and Bond
<http://www.wordandbond.com/index1.html>

ONLINE DOCUMENTS

American Bar Association Task Force on E-commerce & Alternative Dispute Resolution: Draft Preliminary Report & Concept Paper (May 2001)
<http://www.abanet.org/dispute/ABAODR.doc>

ADR Resource Guide for Regulatory Enforcement Cases Environmental Protection Agency, Region 1
<http://www.epa.gov/region01/steward/adr/guide.html>

ADR and Settlement Programs in the Federal District Courts: A Sourcebook for Judges and Lawyers Federal Judicial Center (1996)
<http://www.fjc.gov/ALTDISRES/adrsource/adrblurb.html>

ADR Suitability Screen
CPR Institute for Dispute Resolution
<http://www.cpradr.org/suitscrn2.htm>

ADRWorld.Com
<http://www.adrworld.com/index.asp>

Alternative Dispute Resolution: Employers' Experiences with ADR in the Workplace, General Accounting Office Report GAO/GGD-97-157
<http://www.gao.gov/archive/1997/gg97157.pdf>

Alternative Dispute Resolution Practitioners Guide Center for Democracy and Governance United States Agency for International Development
<http://www.usaid.gov/democracy/techpubs/adr/>

Are You a Good Negotiator? by Bobbi Paul
<http://www2.tltc.ttu.edu/Zanglein/ADR/goodnego.htm>

Benchmarks for Dispute Avoidance and Resolution – A Guide
<http://www.accc.gov.au/docs/bench/httoc.htm>

Best Practices of Private Sector Employers Equal Employment Opportunity Commission
<http://www.eeoc.gov/task/practice.html>

Building Agreement on Public Decisions in Wyoming: An Introduction to Collaboration and Consensus (1/2000)
<http://www.uwyo.edu/enr/ienr/agreesupp.htm>

Campus Mediation Training Resources (roleplays and videos)
<http://www.mtds.wayne.edu/audiovis.html>

Cardozo Online Journal of Conflict Resolution (COJCR):
<http://www.cardozo.yu.edu/cojcr/index.html>

Carnegie Commission on Preventing Deadly Conflict
On-line Reports <http://www.ccpdc.org/frpub.htm>

Collaborative Approaches: A Handbook for Public Policy Decision-Making and Conflict Resolution (August 2000)
Oregon's Public Policy Dispute Resolution Program
<http://www.odrc.state.or.us/ppdrpbk.pdf>

Columbia International Affairs Online
<http://www.ciaonet.org/>

Communication Skills Test by Queendom.com
http://www.queendom.com/tests/relationships/communication_skills.html

Conflict Management in Higher Education Report
<http://www.culma.wayne.edu/CMHER/Newsletter.html>

Conflict Research Consortium Working Papers
<http://www.colorado.edu/conflict/workpap.htm>

Conflict Resolution Programs in Schools
Department of Education Database (ERIC)
http://www.ed.gov/databases/ERIC_Digests/ed338791.html

Consumer Guide to Selecting a Mediator
<http://www.ajc.state.ak.us/Reports/mediatorframe.htm>

CPR Institute for Dispute Resolution
OnLine Form Book
<http://www.cpradr.org/formbook/index.html>

Cross-Cultural Issues in Community Mediation
Alan Barsky (1998)
<http://faculty.biu.ac.il/~steing/conflict/cross.htm>

Defense Logistics Agency, ADR Specialist's Training Manual
<http://www.dscc.dla.mil/downloads/doccr/adr/adrtrain.doc>

Department of Agriculture: Problems in Processing
Discrimination Complaints, General Accounting Office
Testimony GAO/T-RCED-00-286
<http://www.gao.gov/archive/2000/rc00286t.pdf>

Department of Energy, Albuquerque Operations Office
Mediation Program, Mediation Booklet
<http://www.doeal.gov/oeo/internet/fy00booklet.htm>

Department of the Interior, Bureau of Reclamation
Conflict Management Guidebook <http://www.usbr.gov/hr/conflict/>

Devising a Complaints System—Guidance on Good Practice,
Commission for Local Administration in England (The Local
Government Ombudsman), 1992
<http://www.open.gov.uk/lgo/guidance.htm>

Devising a Government Complaint System: Guide to Good
Practice. State of Alaska Ombudsman (1998)
<http://www.state.ak.us/local/akpages/LEGISLATURE/ombud/complsys.htm>

Dispute Avoidance and Resolution: Best Practices for the ASP
Industry, WIPO International Conference (2000)
<http://arbiter.wipo.int/events/conferences/2000/presentations/alishah/>

Disputing Culture: Lawyers and ADR
by Archie Zariski (June 2000)
Murdoch University Electronic Journal of Law
<http://www.murdoch.edu.au/elaw/issues/v7n2/zariski72.html>

Drafting Dispute Resolution Clauses – A Practical Guide
American Arbitration Association
<http://www.adr.org/rules/guides/clausebook.html>

Education for Peace in the 21st Century
http://www.ypeace.org/ny_report.pdf

Elgin, Suzette Haden
Peacetalk 101 (full text of book)
<http://www.forlovingkindness.org/>
<http://www.adrr.com/aa/>

Evaluation of the Equal Employment Opportunity Commission
Mediation Program
<http://www.eeoc.gov/mediate/report/index.html>

Federal Judicial Center – Publications on ADR
<http://www.fjc.gov/pubs.html>

Finding and Hiring Quality Neutrals: What Every
Government Official Needs to Know (1996)
Charles Pou & Chris Honeyman.
<http://www.convenor.com/madison/fh.htm>

Framing and Reframing in Land Use Change Conflicts
Sandra Kaufman & Janet Smith
Cleveland State University, College of Urban Affairs
<http://urban.csuohio.edu/~sanda/papers/frames98.htm>

Grievance Mediation Procedures
American Arbitration Association
http://www.adr.org/rules/commercial/grievance_mediation_procedures.html

Guide to Dispute Resolution Practitioners and
Researchers by Chris Honeyman
<http://www.crinfo.org/guide/>

Guide for Employment Arbitrators American Arbitration Association http://www.adr.org/rules/guides/employment_guide.html	On Optimal Cooperative Conflict Resolution for Air Traffic Management Systems by Antonio Bicchi and Lucia Pallottino (2000) http://citeseer.nj.nec.com/bicchi00optimal.html
Guidelines for a Board of Dispute Avoidance Australian Commercial Disputes Centre http://www.austlii.edu.au/au/other/acdc/Guidelines/Gu7_Guid.html	Organizing Guide for Peace and Justice Groups http://www.ibiblio.org/hetchange/cco/
Guidelines for the Design of Integrated Conflict Management Systems within Organizations by SPIDR's ADR in the Workplace Track I Committee http://www.spidr.org/article/icmsD.html http://www.acresolution.org/research.nsf/articles/B4F078D078A4566385256A490049FD9D	Peace and Conflict Studies (online journal) Published by the Network of Peace and Conflict Studies, sponsored by George Mason University. http://www.gmu.edu/academic/pcs/
Health Care Dispute Resolution Course Materials http://adrr.com/smu/health/	Performance Based Assessment: A Methodology, for use in selecting, training and evaluating mediators National Institute for Dispute Resolution (1995) http://www.colorado.edu/conflict/Theory_to_Practice/Method.pdf
Instructional Communications Centre, McGill University Interactive On-line Negotiation Demos http://ww2.mcgill.ca/icc/demoset.htm	Practicum in Conflict Resolution (course) Department of Communication Studies University of Texas at Austin http://www.utexas.edu/courses/maxwell/teach/371/index.htm
International Online Training Program on Intractable Conflict http://www.colorado.edu/conflict/peace/	Program on Negotiation at Harvard Law School Clearinghouse, Publications Search http://www.pon.org/search.cfm
International Trade Administration, Department of Commerce Primer on International Alternative Dispute Resolution http://www.ita.doc.gov/legal/adr.html	Program to Resolve Employment Disputes Center for Public Resources Institute for Dispute Resolution http://www.cpradr.org/empdispu_toc.htm
Inventory of Conflict and Environment, Case Studies American University http://www.american.edu/projects/mandala/TED/ice/iceall.htm	Recent Developments in Dispute Resolution (electronic distribution) Willamette Law Online http://www.willamette.edu/law/wlo/dis-res/
Introduction to Alternative Dispute Resolution (course) Center for Distance Learning James Madison University http://www.jmu.edu/mediation/scom231.html	Resolving Employment Disputes – A Practical Guide American Arbitration Association http://www.adr.org/rules/guides/resolving_employment_disputes.html
Judicial Referral to ADR: Issues and Problems Faced by Judges by Carrie J. Menkel-Meadow http://www.fjc.gov/ALTDISRES/fjcdirno7/menkelme.html	Resource Guide: Resolving Environmental Conflicts in Communities, Environmental Protection Agency http://www.epa.gov/adr/Resguide.pdf
Keirsey Temperament Sorter II http://www.advisorteam.com/user/ktsintro.asp	Rising Trends in EEO Complaint Caseloads in the Federal Sector, General Accounting Office Report GAO/GGD-98-157BR http://www.gao.gov/archive/1998/gg98157b.pdf
Melamed, James C., JD, Civil and Workplace Mediation http://www.to-agree.com/table.htm	School Conflict Resolution Training: What You Need to Know to Select a Trainer (Consumer Guide) Ohio Commission on Dispute Resolution & Conflict Management http://www.state.oh.us/cdr/Brochures/cgscmtrainer.htm
NLRB Deferral to Arbitration: Still Alive and Kicking Speech by John Truesdale, Chairman, NLRB (June 2000) http://www.lawmemo.com/emp/nlrb/deferral.htm	South Africa: Election Systems and Conflict Management by Andrew Reynolds (1998) http://www.potlatch.net/english/es/esy_za.htm
Office of Personnel Management, ADR Resource Guide http://www.opm.gov/er/adrguide/adrhome.html-ssi	
Online Journal of Peace and Conflict Resolution Tabula Rasa Institute http://www.trinstitute.org/ojpcr/	

Teaching Conflict Management Courses in Academia
Bill Warters, Wayne State University
Mediating Theory and Democratic Systems Program
http://www.mtds.wayne.edu/Teach_Tools.html

Transformative Approaches to Conflict
<http://www.colorado.edu/conflict/transform/index.html>

What Motivates You? Questionnaire by Pertinent Information
<http://pertinent.com/pertinfo/business/exercises/motivate.html>

PROFESSIONAL RESOURCES AND REFERENCES AND CONSULTING ORGANIZATIONS

Academy of Management
Conflict Management Division
<http://www.aom.pace.edu/cmd/>

Center for Dispute Settlement
<http://www.cdsusa.org/>

Access Resources (Judith Cohen)
<http://www.mediate.com/accessresources/>

Center for Medical Ethics and Mediation
<http://www.wh.com/cmem/>

Action Evaluation Research Institute
<http://www.ariassociates.haverford.edu/>

Civil Rights Mediation, Oral History Project
http://www.colorado.edu/conflict/civil_rights/

ADA Consultants
<http://www.istal.com/SMOKE/>

clickNsettle
<http://www.clicknsettle.com/index1.cfm?CFID=54840&CFTOKEN=53006429>

ADR Resources (Stephen R. Marsh)
<http://adrr.com/>

Conflict Management Systems
<http://netnow.micron.net/~groush/index.html>

Alternatives to Violence Project
<http://www.webcom.com/~peace/PEACTREE/avp/homepage.html>

Conflict Research Consortium
<http://www.colorado.edu/conflict/>

American West Institute for Conflict Resolution
(Barbara Ashley Phillips)
<http://www.mediate.com/baphillips/index.htm>

Conflict Resolution Center International
<http://www.conflictres.org/>

Atrium Society
<http://www.atriumsoc.org/>

Conflict Resolution Education Network (CRENet)
<http://www.crenet.org/>

• Campus Mediation Resources
<http://www.mtds.wayne.edu/campus.htm>

• Conflict Resolution Information Resource (CRInfo)
<http://www.crinfo.org/>

Carnegie Endowment for International Peace
<http://www.ceip.org/>

ConflictResolver.Com
<http://www.conflictresolver.com/>

Carter Center
<http://www.cartercenter.org/>

Consensus Building Institute
<http://www.cbi-web.org/>

CDR Associates
<http://www.mediate.org/>

Consortium for Appropriate Dispute Resolution in Special Education, <http://www.directionservice.org/cadre/index.htm>

Center for Analysis of Alternative Dispute Resolution Systems
(CAADRS) <http://www.caadrs.org/>

Cornell University Legal Information Institute
http://www.law.cornell.edu/topics/collective_bargaining.html

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Dialogue to Action Initiative http://thataway.org/dialogue/index.htm	Lande, John: ADR Resources for Students, Academics and Practitioners http://www.law.missouri.edu/lande/
Dispute Resolution Q&A http://web.realmnames.com/Virtual.asp?page=Eng_Corporate_DisputeResolution_FAQ	The Mediation Center, The Internet Mediator (Jim Melamed) http://www.to-agree.com/
Dispute Resolution Resources, John M. Livingood http://dwp.bigplanet.com/john123/disputeresolutionresources	• Mediation Information and Resource Center http://www.mediate.com/
Environmental Framing Consortium http://www.conflictresearch.com/framing/	Mediation Works Incorporated http://www.mwi.org/
Facilitate.Com (Group ware) http://facilitate.com/	National Center for Alternative Dispute Resolution http://www.natlctr4adr.org/
Federal Dispute Resolution Center (private nonprofit) http://www.fdrcenter.org/	National Conference on Peacemaking and Conflict Resolution http://www.apeacemaker.net/
Gestalt Institute of Cleveland http://www.gestaltcleveland.org/index.html	National Franchise Mediation Program http://www.franchisemediation.org/
Hieros Gamos Guide to Alternative Dispute Resolution http://www.hg.org/adr.html Introduction to Alternative Dispute Resolution http://hg.org/adrintro2.html	North American Institute for Conflict Resolution (Barbara Ashley Phillips) http://www.crtraining.com/
Honeyman, Chris; The Guide to Dispute Resolution Practitioners and Researchers http://www.crinfo.org/guide/	Online Ombuds Office (UMass) http://aaron.sbs.umass.edu/center/ombuds/default.htm
Industrial Relations Research Association http://www.irra.ssc.wisc.edu	Partnerships Against Violence Network http://www.pavnet.org/
Institute for Organizational and Personal Transformation http://www.i-opt.com/home.htm	Peace Links (Pennsylvania) http://trfn.clpgh.org/peacelinks/
Institute for International Mediation and Conflict Resolution http://www.iimcr.org/default.asp	PeaceNet (formerly ConflictNet) http://www.igc.org/igc/gateway/pnindex.html
Institute for Multi-Track Diplomacy http://www.imtd.org/	Policy Consensus Initiative www.policyconsensus.org
Internet Law Center.Com by Tele-Lawyer, Inc. Mediation Center http://www.telelaw.com/dr/dr_medcenter.asp	Resolution Works http://www.resolutionworks.org/
JAMS/Endispute http://www.jamsadr.com/home.asp	RESOLVE: Center for Environmental and Public Policy Dispute Resolution http://www.resolv.org/
Jewish Peace Fellowship http://www.jewishpeacefellowship.org/	Ron Kelly's ADR Resource Page http://www.ronkelly.com/index.html
Justice Center of Atlanta http://www.justicecenter.org/	Society for Organizational Learning http://www.solonline.org/
Key Bridge Foundation for Education and Research http://www.keybridge.org/	State of Neutrality: A Domain Dedicated to ADR in Labor and Employment (edited by Gregory James Van Pelt) http://www.neutrality.com/

The Thomas Merton Center
Pittsburgh's Peace and Social Justice Center
<http://www.thomasmertoncenter.org/>

TLI Systems, Inc.
<http://www.tlisystems.com/>

University and College Ombuds Association
<http://www.colorado.edu/Ombuds/UCOA/>

Virtual Magistrate -- Online Dispute Resolution
<http://www.vmag.org>

ROSTERS OF NEUTRALS

Academy of Family Mediators Referral Service
(maintained by the Association for Conflict Resolution)
<http://www.acresolution.org/research.nsf/key/medrefs>

ADRWorld - Roster of Neutrals and ADR Providers
<http://www.adrworld.com/adrexchange.asp>

Alabama State Court Mediator Roster
<http://www.alabar.org/Adr/roster.html>

Alberta Human Resources and Employment
http://www.gov.ab.ca/hre/mediationservices/mediator_roster.htm

American Arbitration Association
Roster of Neutrals - Mediators and Arbitrators
<http://www.adr.org/>

American Arbitration Association
Qualification Criteria for Admittance to the AAA National Roster
of Arbitrators and Mediators
<http://www.adr.org/roster/qualifications.html>

British Columbia Mediator Roster Society
<http://www.mediator-roster.bc.ca/>
<http://www.mediator-roster.bc.ca/mediator.html>

CPR Panels of Distinguished Neutrals
<http://www.cpradr.org/>

Department of Defense, Roster of Neutrals (DoD employees)
<http://www.defenselink.mil/dodgc/doha/adr/>

Federal Executive Board, Atlanta
Alternative Dispute Resolution Shared Neutrals
<http://r4.gsa.gov/febaltlalternativedisputes.htm>

Federal Mediation and Conciliation Service, Arbitration Office
(Roster of Arbitrators for Labor-Management Disputes)
<http://www.fmcs.gov/agency/abtitrat/index.htm>

Georgia Commission on Dispute Resolution
Requirements for Qualification and Training of Neutrals
<http://www2.state.ga.us/courts/adr/appendxb.htm>

Global Arbitration Mediation Associates, Inc.
<http://www.gama.com/>

Honeyman, Chris; The Guide to Dispute Resolution
Practitioners and Researchers
<http://www.crinfo.org/guide/>

Idaho State Judiciary, Child Custody Mediator Roster
<http://www2.state.id.us/judicial/childloc.html>

Idaho Supreme Court, Roster of Civil Case Mediators
<http://www2.state.id.us/judicial/civilros.htm>

Institute for Environmental Conflict Resolution
National Roster of Environmental Conflict Resolution and
Consensus Building Professionals
<http://www.ecr.gov/roster.htm>

Interagency Shared Neutrals Program (Washington, DC Metro
area) <http://www.os.dhhs.gov/progorg/dab/>

Mediation Information and Resource Center, Mediator Referral
Service, <http://www.mediate.com/mediator/>

Minnesota Statewide ADR – Rule 114 Neutrals Roster
<http://www.courts.state.mn.us/adr/index.html>

Mosten Mediation Centers – Roster
<http://www.mostenmediation.com/mmc/index.cfm>

National Arbitration Center, Arbitrator Directory
<http://www.lawmemo.com/arb/>

National Roster of Environmental Conflict Resolution and
Consensus Building Professionals
Institute for Environmental Conflict Resolution
<http://www.ecr.gov/roster.htm>

Nonviolent Web (The)
<http://www.nonviolence.org/>

North Dakota Statewide ADR Neutral Roster
<http://www.court.state.nd.us/Court/ADR/Roster.htm>

Ohio State Employment relations Board
http://www.serb.state.oh.us/roster_of_neutrals.htm

Oregon State Agency Mediator Roster
<http://www.doj.state.or.us/ADR/roster.htm>

Utah United Stated District Court, Court Appointed Arbitrators
<http://www.utd.uscourts.gov/documents/arbitrators.html>

Utah United Stated District Court, Court Appointed Mediators
<http://www.utd.uscourts.gov/documents/mediators.html>

STATE RESOURCES

Alabama Supreme Court, Commission on Dispute Resolution
<http://www.alabar.org/Adr/adrstup.html>

Alabama Center for Dispute Resolution
<http://www.alabamaadr.org/adrinfo.html>

Alaska, Courts and Judiciary
Alternative Dispute Resolution
<http://www.uaa.alaska.edu/just/links/courts.html#dispute>

Alaska, Office of the Ombudsman
<http://www.state.ak.us/local/akpages/LEGISLATURE/ombud/home.htm>

Arkansas Alternative Dispute Resolution Commission
<http://courts.state.ar.us/courts/adr.html>

California Report on ADR in Civil Cases
http://www.courtinfo.ca.gov/reference/3_courtsadmin.htm#ADR

California Dispute Resolution Council
<http://www.cdrc.net/>

A Primer on Alternative Dispute Resolution Methods
(1997) CDRC and Norman Brand
http://www.cdrc.net/cdri/primer_cdri.html

Chicago Area Chapter of SPIDR
<http://www.spidrchicago.org/>

Cincinnati Police-Community Relations Collaborative
<http://ariagroup.com/cinti.html>

Colorado Office of Dispute Resolution
<http://www.gofourth.org/disp-rez.htm>

Dispute Resolution Center (Minnesota)
<http://www.spacestar.net/users/drc/>

District of Columbia, Multi-Door Dispute Resolution Division
Superior Court of the District of Columbia
<http://www.dccbar.org/dcsc/resolution.html>

Florida Conflict Resolution Consortium
<http://consensus.fsu.edu/>

Florida Dispute Resolution Center
www.flcourts.org/osca/divisions/adr/index.html

Georgia Commission on Dispute Resolution
<http://www2.state.ga.us/Courts/adr/adrhome.htm>

Georgia Commission on Dispute Resolution
Requirements for Qualification and Training of Neutrals
<http://www2.state.ga.us/courts/adr/appendxb.htm>

Hawaii Center for Dispute Resolution
www.hawaii.gov/jud

(Illinois) Center for Analysis of Alternative Dispute Resolution Systems (CAADRS)
<http://www.caadrs.org/>

(Idaho) US Courts, District of Idaho
<http://pubweb.id.uscourts.gov/adr.htm>

Iowa Peace Institute
<http://www.iapeace.org/index.htm>

Kansas Judicial Branch Dispute Resolution
www.kscourts.org/adr

Maryland Alternative Dispute Resolution Commission
www.courts.state.md.us/adr.html

Massachusetts Association of Mediation Programs and Practitioners
<http://www.mampp.org/index.html>

Massachusetts Office of Dispute Resolution
<http://www.state.ma.us/modr>

Mediation Network of North Carolina (Chapel Hill)
<http://www.mnnc.org/>

Michigan State Bar, Alternative Dispute Resolution Section
<http://www.michbar.org/sections/adrs/>

Michigan Supreme Court Commission on Dispute Resolution
<http://www.supremecourt.state.mi.us/cdrp.htm>

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Minnesota State Bar, ADR Section http://www2.mnbar.org/sec/conflict.htm	South Carolina Council for Conflict Resolution http://www.scmediate.org/
New England Chapter of the Society of Professionals in Dispute Resolution http://www.nespidr.org/	Tennessee ADR Commission www.tsc.state.tn.us/geninfo/ADR/adrdir.htm
New Jersey Office of Complementary Dispute Resolution http://www.judiciary.state.nj.us/services/cdr.htm	Tennessee: Mediation Services of Putnam County http://www.fortunecity.com/meltingpot/chile/1189/
New York State ADR Office http://www.courts.state.ny.us/adr	Southern California Mediation Association http://www.scmediation.org/
New York State Dispute Resolution Association, Inc. http://www.nysdra.org	State Bar of Texas Alternative Dispute Resolution Section www.texasadr.org
North Carolina Business Mediation Service http://www.zerolitigation.com/	Utah State Bar, ADR Section http://www.utahbar.org/sites/adr/
North Carolina Dispute Resolution Commission http://www.aoc.state.nc.us/www/drc/index.html	Vermont Human Rights Commission http://www.hrc.state.vt.us/mediation.htm
Northern Virginia Mediation Service http://www.gmu.edu/departments/nvms/	Vermont Mediation Association http://vma.freeyellow.com/index.htm
Ohio Supreme Court Dispute Resolution Office http://www.sconet.state.oh.us/dispute_resolution/	Virginia Department of Dispute Resolution Services www.courts.state.va.us/drs/main.htm
Ohio Commission on Dispute Resolution and Conflict Management http://www.state.oh.us/cdr/	Virginia Department of Employment Dispute Resolution http://www.edr.state.va.us
Oregon Dispute Resolution Commission http://www.odrc.state.or.us	Wisconsin Supreme Court - Court-Annexed ADR www.courts.state.wi.us/WCS/sc.html
Oregon Mediation Association http://www.omediate.org/	Wisconsin Special Education Mediation System http://www.cesa7.k12.wi.us/sped/wsems/index.htm
Oregon's Public Policy Dispute Resolution Program http://www.odrc.state.or.us/ppdrp.htm	Wisconsin Director of State Courts Office, Medical Malpractice Mediation www.courts.state.wi.us/WCS/dsc.html
Pittsburgh Mediation Center http://trfn.clpgh.org/pmc/

UNIVERSITY PROGRAMS

A. UNIVERSITY COURSES OF STUDY ON ADR

American University
International Peace and Conflict Resolution
School of International Service
(MA in International Peace and Conflict Resolution)
<http://www.american.edu/academic.depts/sis/peace/>

Antioch University
McGregor's Conflict Resolution Program
(MA in conflict resolution)
<http://www.mcgregor.edu/imacr.html>

Appalachian Law School (Virginia)
<http://www.asl.edu/>

Associate Mennonite Biblical Seminary
Master of Arts in Peace Studies
<http://www.ambs.edu/MAPS.htm>

Ball State University (Indiana)
Peace Studies and Conflict Resolution (major/minor)
<http://www.bsu.edu/csh/history/program/id1.htm#Inter6>

Bethel College (Kansas)
Major in Global Peace and Justice Studies (BA)
<http://www.bethelks.edu/academics/globaljustice/pjcour.html>

Boston University School of Law
Concentration in Litigation and Dispute Resolution
<http://www.bu.edu/LAW/jd/concentrations/litigation/courses.html>
<http://www.bu.edu/LAW/jd/concentrations/litigation/requirement.html>

California State University, Dominguez Hills
MS in Behavioral Science
Negotiation and Conflict Management
<http://www.csudh.edu/dominguezonline/beh.htm>

Colgate University (New York) Peace Studies (Major/Minor)
<http://departments.colgate.edu/peacestudies/Requirements.htm#major>

Columbia University, Teachers College
International Center for Cooperation and Conflict Resolution
(Graduate studies and certificate program)
<http://www.tc.columbia.edu/icccr/>

Cornell University
Graduate Minor in Peace Studies and Peace Science
<http://www.einaudi.cornell.edu/PeaceProgram/minor.html>

Eastern Mennonite University
Conflict Transformation Program
<http://www.emu.edu/ctp/>

Fresno Pacific University
Center for Peacemaking and Conflict Studies
<http://www.fresno.edu/pacs/>

California ADR Legislation Tracking Page
<http://www.fresno.edu/pacs/adrlegis.shtml>

George Mason University
Institute for Conflict Analysis and Resolution
<http://web.gmu.edu/departments/ICAR/>

George Mason University, School of Public Policy
Program on Social and Organizational Learning
<http://psol.gmu.edu/>

Georgetown College, School of Foreign Service
Program on Justice and Peace
<http://www.georgetown.edu/departments/pjp/>

Hamline University School of Law
Certificate and various ADR programs
<http://www.hamline.edu/law/adr/index.html>

Harvard Mediation Program
http://www.law.harvard.edu/Academic_Affairs/Clinical_Program/hmp/index.html

Harvard Program on Negotiation
<http://www.pon.harvard.edu/>

Indiana State University, Conflict Resolution Programs
<http://homeroom.indstate.edu/crp/>

Kent State University (Political Science Department)
Center for Applied Conflict Management
<http://dept.kent.edu/cacm/>

Careers in Conflict Management
<http://dept.kent.edu/cacm/Career.htm>

Nova Southeastern University
Graduate School of Humanities and Social Studies
Department of Conflict Analysis and Resolution
<http://www.nova.edu/shss/DCAR/>

Nova Southeastern University
School of Social and Systemic Studies (Dispute Resolution)
<http://www.nova.edu/ssss/DR/>

Ohio State University College of Law
Dispute Resolution Program
<http://www.osu.edu/units/law/ADRbrochure.pdf>
<http://www.osu.edu/units/law/centers.htm>

Pepperdine University
Strauss Institute for Dispute Resolution,
<http://law.pepperdine.edu/straus/>

Stanford Law School, Gould Center
Negotiation & Mediation Teaching Program
<http://www.law.stanford.edu/programs/gould/program.shtml>

Syracuse University (Maxwell School)
Program on the Analysis and Resolution of Conflicts (PARC)
<http://www.maxwell.syr.edu/parc/parcmain.htm>

University for Peace
<http://www.upeace.org/>

United Nations University
<http://www.unu.edu/>

University of British Columbia, Dispute Resolution Program
<http://faculty.law.ubc.ca/adr/>

University of Calgary, Faculty of Continuing Education
Conflict Resolution Training
<http://www.ucalgary.ca/cted/courses/conflictrt.html>

University of California - Irvine
School of Social Sciences
Global Peace and Conflict Studies
http://www.socsci.uci.edu/ss:DP::PROGGPACS_PROG,HOME,GPACS

University of Denver
Masters of Arts Degree in Conflict Resolution
<http://www.du.edu/con-res/>

University of Massachusetts, Boston
Graduate Programs in Dispute Resolution
http://site.www.umb.edu/forum/1/Dispute_Resolution/res/index.htm

University of Missouri-Columbia, School of Law
LLM in Dispute Resolution
<http://mail.law.missouri.edu/~llmdr/>

University of Notre Dame
Joan B. Kroc Institute for International Peace Studies
<http://www.nd.edu/~krocinst/>

University of North Carolina
Institute of Government
Public Dispute Resolution Program
<http://ncinfo.iog.unc.edu/programs/dispute/index.html>

University of Tennessee College of Law
Concentration in Advocacy and Dispute Resolution
<http://www.law.utk.edu/centers/advocacy/advconc.htm>

Westminster LLM or MA or PGDip in Dispute Prevention and Resolution (within the Law School) (London)
<http://www.wmin.ac.uk/law/madisprs.html>

Willamette University Center for Dispute Resolution at the College of Law and with the Atkinson Graduate School of Management (MBA and Certificate in Dispute Resolution)
<http://www.willamette.edu/law/cdr.html#Conferences>
<http://www.willamette.edu/agsm/prospectus/profile/academic/dispute.html>

Woodbury College (Vermont)
Mediation/Conflict Management Program
<http://www.woodbury-college.edu/public/Academics/mcm.html>

B. ADR INSTITUTES AND PROGRAMS LOCATED AT UNIVERSITIES

A.A. White Dispute Resolution Institute
University of Houston, Bauer College of Business
http://www.uhexeced.com/pdp/aaw_series.html

Caltech Ombuds Office
California Institute of Technology
<http://www.cco.caltech.edu/~ombuds/>

Center for Alternative Dispute Resolution
Bowie State University
<http://www.bowiestate.edu/academics/profess/adr.htm>

Center for Dispute Resolution, Capital University Law School
<http://www.law.capital.edu/disputeresolution/>

Center for Dispute Resolution
Willamette University School of Law
<http://www.willamette.edu/wucl/cdr.html>

Center for Law, Policy & Social Science
Ohio State University College of Law
Dispute Resolution (Nancy Rogers)
<http://www.osu.edu/units/law/CLPSS/DisputeResolution.htm>

Center for Information Technology and Dispute Resolution
University of Massachusetts
<http://aaron.sbs.umass.edu/center/Default.htm>

Center for International Development and Conflict Management,
University of Maryland
<http://www.bsos.umd.edu/cidcm/>

Center for Peace and Conflict Studies
Program on Mediating Theory and Democratic Systems Wayne State University
<http://www.pcs.wayne.edu/>

Center for Public Policy Dispute Resolution
University of Texas School of Law
<http://www.utexas.edu/law/acadprogs/cppdr/index.html>

Center for Research in Conflict and Negotiation
Pennsylvania State University
<http://www.smeal.psu.edu/crcn/>

Center for the Study of Dispute Resolution
University of Missouri School of Law
<http://www.law.missouri.edu/cldr/>

Centre for Peace Studies
University of New England (Australia)
<http://febps.une.edu.au/f/d/edu/Peace%20Studies/>

City University of New York (CUNY)
John Jay College of Criminal Justice
Dispute Resolution Consortium
<http://web.jjay.cuny.edu/~dispute/>

Colorado Internet Center for Environmental Problem Solving
<http://www.colorado.edu/conflict/environment/>

Conflict Research Consortium
University of Colorado
<http://www.colorado.edu/conflict/index.html>

Cornell/PERC - Institute on Conflict Resolution
<http://www.ilr.cornell.edu/depts/ICR/>

Dispute Resolution Institute
Hamline University School of Law
<http://www.hamline.edu/law/adr/index.html>

Consortium on Negotiation and Conflict Resolution
Georgia State University
<http://law.gsu.edu/CNCR/>

Dispute Resolution Research Center
Northwestern University
Kellogg Graduate School of Management
<http://www.kellogg.nwu.edu/drcc/>

Gould Center for Conflict Resolution
Stanford University Law School
<http://www.law.stanford.edu/programs/gould/#conflict>

Harvard Program on Negotiation
<http://www.pon.harvard.edu/>

Indiana Conflict Resolution Institute
Indiana University School of Public and Environmental Affairs
<http://www.spea.indiana.edu/icri/>

Institute for Conflict Analysis and Resolution
at George Mason University
<http://www.gmu.edu/departments/ICAR/>

Institute for Dispute Resolution
Jones School of Law, Faulkner University
http://www.faulkner.edu/jonesschooloflaw/dispute_resolution/default.cfm

Institute for Environmental Negotiation
University of Virginia
<http://www.virginia.edu/~envneg/IEN.html>

Institute for Justice and Peace Building
Eastern Mennonite University
<http://www.emu.edu/ctp/ifp.htm>

Institute for Study of Alternative Dispute Resolution (ISADR)
Humboldt State University
<http://www.humboldt.edu/~isadr/>

Institute for the Study of Conflict, Ideology, and Policy
Boston University, School of Law
<http://www.bu.edu/iscip/>

Institute of Conflict Resolution (Cornell/PERC)
Cornell University School of Industrial and Labor Relations
<http://www.ilr.cornell.edu/depts/ICR/>

Institute on Global Conflict and Cooperation
University of California (La Jolla)
<http://www-igcc.ucsd.edu/>

The International Center for Dispute Resolution at
Sullivan University (Kentucky)
<http://icdr.sullivan.edu/index.htm>

Martin Institute Center for Peace Studies and Conflict
Resolution, University of Idaho
<http://www.martin.uidaho.edu/>

Mediation Skills Project, University of Georgia
<http://www.cviog.uga.edu/Info/medskill/MSP.htm>

Natural Resources Leadership Institute
North Carolina State University
<http://www.ces.ncsu.edu/depts/agecon/PIE/nrli/>

Office of Student Conflict Resolution Services
University of Illinois – Champaign
<http://www.conflictresolution.uiuc.edu/>

Stanford Center on Conflict and Negotiation
<http://www.stanford.edu/group/sccn/>

